



September 28, 2020

To: Prairie Grove Customers

Re: Prairie Grove WSC; Notice of Change in Management and Mailing Address

Dear Customers:

On Thursday, September 24, 2020 (effective date), the Angelina & Neches River Authority (ANRA) and the Prairie Grove Water Supply Corporation (WSC) finalized transactions related to the management and operation of the water system, and the eventual transfer of ownership of the water system to ANRA. As part of these transactions, ANRA began operation of the water system as of the effective date.

Moving forward, ANRA will begin integrating the operations of the water system into ANRA's Utility Division. As such, this letter will serve as official notice of the change of address as well as the official contact information for all affairs associated with the WSC. ANRA's contact information is:

Physical Address

Angelina & Neches River Authority
2901 N. John Redditt Drive
Lufkin, TX 75904

Business Hours

8:00 am – 5:00 pm
Monday – Friday
Closed all federal holidays

Contact via Phone

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| During Business Hours (all calls) | 936-632-7795 | 800-282-5634 |
| After Business Hours (emergencies only) | 877-420-9075 | |

Contact via Email

Accounts payable, accounts receivable and general accounting questions: accounting@anra.org
Water leaks, water quality, line locates and operational questions: utilities@anra.org

Phone lines are monitored by ANRA during normal business hours. ANRA utilizes an on-call service for all emergency based after-hours communication.

If you have questions, or need additional information, please contact a member of my staff via one of the contact methods referenced above.

Respectfully,


Kelley Holcomb
General Manger