ANGELINA & NECHES RIVER AUTHORITY

Holmwood Utilities

Fact Sheet

Effective October 1, 2017

Fee Schedule

Miscellaneous Fees

Deposit	$ 80.00
Transfer Fee	$ 20.00
Late Fee	$ 5.00
NSF Fee	$ 25.00

Tap Fees

Water Meter (5/8" x 3/4")	$ 550.00	Sewer (Residential)	Cost Plus 10%
Water Meter (1 ")	$ 650.00	Sewer (Residential)	Cost Plus 10%

Water/Sewer Rates

Water (5/8" x 3/4")		Sewer (Residential)	
Base Rate (includes 3,000 gal)	$ 45.31	Base Rate (includes 3,000 gal)	$ 44.79
3,001 to 10,000 gal.	$ 2.24	3,001 to 10,000 gal.	$ 3.58
10,001 gal. & up	$ 3.00	10,001 gal. & up	$ 4.00

Water (1")		Sewer (Residential)	
Base Rate (includes 3,000 gal)	$ 50.31	Base Rate (includes 3,000 gal)	$ 49.79
3,001 to 10,000 gal.	$ 2.24	3,001 to 10,000 gal.	$ 3.58
10,001 gal. & up	$ 3.00	10,001 gal. & up	$ 4.00

New Customer / New Residence

Customer must complete a Customer Service Application. Contractor must have a Customer Service Inspection Certificate completed and signed by the Licensed Plumber who installed plumbing components for the residence in which the application is being made. The Customer

Service Inspection Certificate must be returned within 30 days following connection to and activation of the water meter or water service will be terminated. This applies to all new connections.

After all tap fees and customer deposits have been received at ANRA/Holmwood Utilities central office in Lufkin, Texas, a work order will be generated for the completion of water and sewer taps. Water and sewer taps can only be made by Holmwood Utilities and/or its authorized sub-contractors. Under normal circumstances, the Customer should allow 5 working days for completion of water and sewer taps.

Water and sewer taps will consist of labor and materials required to place said taps at a location on the customers side of the established utility easement. It is the responsibility of the customer to make the necessary connection (labor and materials) from the residence, to the location of water and sewer taps on the customer side of the established utility easement.

New Customer/Existing Residence

New customer must complete customer service application. The Customer Service Application, deposits, and transfer fees must be received at ANRA/Holmwood Utilities central office in Lufkin, Texas within 5 days prior to transfer of property or change in tenants.

In most cases, final readings, account close-outs, and new accounts can be made without interruption of water and sewer service. ANRA/Holmwood Utilities reserves the right to terminate said services during and after any transfer of ownership and/or change in tenants.

Activation of Service

A. Activation of an existing water and/or sewer connection shall be done in the most expeditious manner possible. In most cases, activation of an existing water and/or sewer connection will be done within 24 hours after receipt of applicable documents and fees. However, the Utility reserves the right to take up to 5 business days after receipt of applicable documents and fees.

B. Installation of new water and/or sewer connections require coordination with several outside entities. As a result, the Utility reserves the right to take a minimum of 10 business days and up to 25 business days for the installation of ALL new water and/or sewer connections.

Contact Information

Angelina & Neches River Authority

Holmwood Utilities

P.O. Box 387

Lufkin, Texas 75902-0387

Phone: (800) 282-5634 (Toll Free)

Fax: (936) 632-2564