



Date: Oct 07, 2025

To: Prairie Grove Utilities Customers (Public Water System ID # TX0030027)

Subject: BOIL WATER NOTICE RESCINDED

On Oct 03, 2025, the Texas Commission on Environmental Quality (TCEQ) required the Prairie Grove Utilities public water system (PWS ID Number TX0030027) to issue a Boil Water Notice to inform customers, individuals, or employees that due to conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

Prairie Grove Utilities has taken the necessary corrective actions to restore the quality of the water distributed by Prairie Grove Utilities used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of Oct 07, 2025.

If you have questions concerning this matter, you may contact Mr. Jeremiah Poling, Deputy General Manager, Angelina & Neches River Authority at (936) 632-7795 or (800) 282-5634.

If you wish to contact TCEQ, you may call (512) 239-4691.