



Date: February 22, 2024

To: Prairie Grove Utilities Customers (Public Water System ID # TX0030027)

Subject: BOIL WATER NOTIFICATION

Due to low water pressures in the water distribution system, the Texas Commission on Environmental Quality (TCEQ) has required the Prairie Grove Utilities public water system (PWS ID Number TX0030027) to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes. In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, Prairie Grove Utilities officials will notify customers that the water is safe for drinking or human consumption purposes. Once the boil water notice is no longer in effect, Prairie Grove Utilities will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Mr. Chris Key, P.E., Executive Manager, Utilities, Angelina & Neches River Authority at (936) 632-7795 or (800) 282-5634.

If you wish to contact TCEQ, you may call (512) 239-4691.