

ANGELINA & NECHES RIVER AUTHORITY

Central Heights Utilities

Heavy Commercial and Multi-Family Fact Sheet

Effective Date: October 1, 2025

Fee Schedule

Water
Meter Size
Base Rate (includes zero Gallons)
Water Rate per 1,000 Gallons
1 to 10,000 Gallons
10,001 to 100,000 Gallons
100,001 to 250,000 Gallons
250,001 to 500,000 Gallons
500,001 to 1,000,000 Gallons
1,000,001 to 2,000,000 Gallons

2,000,001 Gallons and above

Sewer Rate⁶

| | Route 1 | | | | | | | | | | | | |
|----|----------------------|---------------|--------------|--------|----------------|------|----|----------|------------|------|------------|------|--|
| | In Certificated Area | | | | | | | | | | | | |
| | 5/8" x 3/4" | 3/4" | 1" | 1-1/2" | 2" \$399.94 | | | 3" | | 4" | | 6" | |
| s) | | | | | | | | \$499.30 | \$1,248.25 | | \$2,496.50 | | |
| | | | | | \$ | 4.50 | \$ | 4.50 | \$ | 4.50 | \$ | 4.50 | |
| | | | | | \$ | 5.00 | \$ | 5.00 | \$ | 4.50 | \$ | 4.50 | |
| | | | | | \$ | 5.00 | \$ | 5.50 | \$ | 5.00 | \$ | 4.50 | |
| | 9 | See Lite Comm | ercial Rates | | \$ | 5.50 | \$ | 5.50 | \$ | 5.00 | \$ | 5.00 | |
| | | | | | \$ | 5.50 | \$ | 5.50 | \$ | 5.50 | \$ | 5.00 | |
| S | | | | | \$ | 5.50 | \$ | 5.50 | \$ | 5.50 | \$ | 5.00 | |
| | | | | | \$ | 5.50 | \$ | 5.50 | \$ | 5.50 | \$ | 5.50 | |
| | | | | | | N/A | | N/A | | N/A | | N/A | |

| Miscellaneous Fees | | | | | | | | | | | |
|---|------|-----------|-----|-------------|-----|-------------|----|-------------|--|--|--|
| In Certificated Area | | | | | | | | | | | |
| Meter Size | | 2" | | 3" | | 4" | | 6" | | | |
| Deposit | \$ | 400.00 | \$ | 500.00 | \$ | 1,250.00 | \$ | 2,500.00 | | | |
| Transfer Fee | \$ | 100.00 | \$ | 100.00 | \$ | 100.00 | \$ | 100.00 | | | |
| Late Fee | \$ | 3.00 | \$ | 3.00 | \$ | 3.00 | \$ | 3.00 | | | |
| NSF Fee | \$ | 25.00 | \$ | 25.00 | \$ | 25.00 | \$ | 25.00 | | | |
| Reconnect Fee (Past Due Bills) ² | \$ | 100.00 | \$ | 100.00 | \$ | 100.00 | \$ | 100.00 | | | |
| Vacation Rate ⁵ | \$ | 100.00 | \$ | 100.00 | \$ | 100.00 | \$ | 100.00 | | | |
| Meter Replacement Fee ¹ | \$ | 250.00 | \$ | 250.00 | \$ | 500.00 | \$ | 500.00 | | | |
| Tampering Fee ⁴ | \$ | 150.00 | \$ | 150.00 | \$ | 150.00 | \$ | 150.00 | | | |
| Damage Reimbursement Fee | Cost | plus 10% | Cos | st plus 10% | Cos | st plus 10% | Co | st plus 10% | | | |
| Tap Fee (Water) ³ | S | ee Note 7 | | See Note 7 | | See Note 7 | | See Note 7 | | | |
| Tap Fee (Sewer) ⁶ | | N/A | | N/A | | N/A | | N/A | | | |
| Miscellaneous Service | Cost | plus 10% | Cos | st plus 10% | Cos | st plus 10% | Co | st plus 10% | | | |

Fee Schedule Notes:

- 1. Meter replacement fee is charged only when meter is pulled for nonpayment.
- 2. Requires payment of delinquent bill, deposit fee, reconnection fee, plus any penalties.
- 3. Additional costs may apply for additional services required for tap installations (i.e. road bore, line extension, etc.).
- 4. Tampering fee is assessed when a meter was locked out and the lock has been removed by unauthorized personnel.
- 5. Vacation Rate will be applied to an account on a monthly basis; a fee to unlock a meter when an account is changed from Vacation to Active status will not be required.
- 6. Public sewer service is currently unavailable within this service area. Sewer rates and fees will be established once public sewer service becomes available.
- 7. A Utility Commitment Agreement is required for all water and sewer connections over 1-1/2".

New Customer / New Facility

Customer must complete the Utility Reservation Commitment process as outlined in Article II, Section A of the ANRA Consolidated Rate Order and a Customer Service Agreement application. Customer must have a Customer Service Inspection Certificate for the facility in which the application is being made. The Customer Service Inspection Certificate must be completed and signed by a certified Plumbing Inspector or certified Customer Service Inspector, licensed by the State of Texas (a licensed plumber is not authorized by the State of Texas to complete this form). The completed Customer Service Inspection Certificate must be filed with Central Heights Utilities prior to receiving continuous water service. This applies to all new connections.

After all agreements, tap fees, and customer deposits have been received at the address shown below and approved by Central Heights Utilities, a work order will be generated for the completion of water and sewer taps. Water and sewer taps can only be made by Central Heights Utilities and/or its authorized sub-contractors. Completion schedule of water and sewer taps will be coordinated but may vary, depending on material and contractor availability.

Water and sewer taps will consist of labor and materials required to place said taps at a location on the customers side of the established utility easement. It is the responsibility of the customer to make the necessary connection (labor and materials) from the facility, to the location of water and sewer taps on the customer side of the established utility easement.

New Customer / Existing Facility

New customer must complete a Customer Service Agreement application. The Customer Service Agreement, deposits, and transfer fees must be received by Central Heights Utilities at the address shown below within 5 days prior to transfer of property or change in tenants.

In most cases, final readings, account close-outs, and new accounts can be made without interruption of water and sewer service. Central Heights Utilities reserves the right to terminate said services during and after any transfer of ownership and/or change in tenants.

Activation of Service

- A. Activation of an existing water and/or sewer connection shall be done in the most expeditious manner possible. In most cases, activation of an existing water and/or sewer connection will be done within 24 hours after receipt of applicable documents and fees. However, the Utility reserves the right to take up to 5 business days after receipt of applicable documents and fees.
- B. Installation of new water and/or sewer connections require coordination with several outside entities. As a result, the Utility reserves the right to take a minimum of 15 business days, or more depending on material and contractor availability, for the installation of ALL new water and/or sewer connections.

Contact Information

Angelina & Neches River Authority Phone: (800) 282-5634 (Toll Free)

Central Heights Utilities Main: (936) 632-7795
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