



ANGELINA & NECHES RIVER AUTHORITY

Prairie Grove Utilities

Residential Fact Sheet

Effective Date: October 1, 2025

Fee Schedule

Water

Meter Size	Route Number 1	
	In Certificated Area	
	3/4"	1"
Base Rate (includes zero Gallons)	\$ 54.77	\$ 82.15
Variable Rate per 1,000 Gallons		
1 to 5,000 Gallons	\$ 3.74	\$ 3.74
5,001 to 10,000 Gallons	\$ 4.00	\$ 4.00
10,001 Gallons and above	\$ 4.24	\$ 4.24

Sewer

Sewer Rate ⁶	N/A	N/A
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Miscellaneous Fees

Meter Size	In Certificated Area	
	5/8" x 3/4"	1"
Deposit	\$ 80.00	\$ 100.00
Transfer Fee	\$ 25.00	\$ 25.00
Late Fee	\$ 5.00	\$ 5.00
NSF Fee	\$ 25.00	\$ 25.00
Reconnect Fee (Past Due Bills) ²	\$ 30.00	\$ 30.00
Vacation Rate ⁵	\$ 25.00	\$ 25.00
Meter Replacement Fee ¹	\$ 80.00	\$ 80.00
Tampering Fee ⁴	\$ 50.00	\$ 50.00
Damage Reimbursement Fee	Cost plus 10%	Cost plus 10%
Tap Fee (Water) ³	\$ 900.00	\$ 1,100.00
Tap Fee (Sewer) ⁶	N/A	N/A
Miscellaneous Service	Cost plus 10%	Cost plus 10%

Fee Schedule Notes:

1. Meter replacement fee is charged only when meter is pulled for nonpayment.
2. Requires payment of delinquent bill, deposit fee, reconnection fee, plus any penalties.
3. Additional costs may apply for additional services required for tap installations (i.e. road bore, line extension, etc.).
4. Tampering fee is assessed when a meter was locked out and the lock has been removed by unauthorized personnel.
5. Vacation Rate will be applied to an account on a monthly basis; a fee to unlock a meter when an account is changed from Vacation to Active status will not be required.
6. Public sewer service is currently unavailable within this service area. Sewer rates and fees will be established once public sewer service becomes available.

New Customer / New Residence

Customer must complete a Customer Service Agreement application. Customer must have a Customer Service Inspection Certificate for the residence in which the application is being made. The Customer Service Inspection Certificate must be completed and signed by a certified Plumbing Inspector or certified Customer Service Inspector, licensed by the State of Texas (a licensed plumber is not authorized by the State of Texas to complete this form). The completed Customer Service Inspection Certificate must be filed with Prairie Grove Utilities prior to receiving continuous water service. This applies to all new connections.

After all tap fees and customer deposits have been received by Prairie Grove Utilities at the address shown below, a work order will be generated for the completion of water and sewer taps. Water and sewer taps can only be made by Prairie Grove Utilities and/or its authorized sub-contractors. Under normal circumstances, the Customer should allow 10 or more business days for completion of water and sewer taps, depending on material and contractor availability.

Water and sewer taps will consist of labor and materials required to place said taps at a location on the customers side of the established utility easement. It is the responsibility of the customer to make the necessary connection (labor and materials) from the residence, to the location of water and sewer taps on the customer side of the established utility easement.

New Customer / Existing Residence

New customer must complete a Customer Service Agreement application. The Customer Service Agreement, deposits, and transfer fees must be received by Prairie Grove Utilities at the address shown below within 5 days prior to transfer of property or change in tenants.

In most cases, final readings, account close-outs, and new accounts can be made without interruption of water and sewer service. Prairie Grove Utilities reserves the right to terminate said services during and after any transfer of ownership and/or change in tenants.

Activation of Service

- A. Activation of an existing water and/or sewer connection shall be done in the most expeditious manner possible. In most cases, activation of an existing water and/or sewer connection will be done within 24 hours after receipt of applicable documents and fees. However, the Utility reserves the right to take up to 5 business days after receipt of applicable documents and fees.
- B. Installation of new water and/or sewer connections require coordination with several outside entities. As a result, the Utility reserves the right to take a minimum of 10 business days, or more depending on material and contractor availability, for the installation of ALL new water and/or sewer connections.

Contact Information

Angelina & Neches River Authority
Prairie Grove Utilities
2901 N John Redditt Dr.
Lufkin, Texas 75904

Phone: (800) 282-5634 (Toll Free)
Main: (936) 632-7795
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Email: utilities@anra.org