

Welcome to the Angelina & Neches River Authority

1935-2025
Preserving &
protecting the
Neches River
Basin for 90
years

ABOUT US

Our Mission

The Authority shall conserve, store, control, preserve, use, and distribute the storm water, floodwater and the water of the rivers and streams of the state in the Neches River Basin for the benefit of the human environment and the natural environment.

Our Jurisdiction

The Authority's territorial jurisdiction covers 8,500 square miles and includes all or part of 17 East Texas counties, including: Anderson, Angelina, Cherokee, Henderson, Houston, Jasper, Nacogdoches, Newton, Orange, Polk, Rusk, Trinity, Sabine, San Augustine, Shelby, Smith, and Van Zandt. This population is estimated to be about 600,000.

Our Vision

The Authority's vision is to be the leading water resource expert in our jurisdictional territory, by providing solutions to water quality issues, by providing wholesale and retail water and sewer services to rural communities, and by educating the citizens within the region with sound conservation practices, while balancing the competing interests and needs for water resources.

Our Purpose

The Authority is a political subdivision of the State of Texas created by the state legislature under the authority of Article 16, Chapter 59 of the Texas state constitution. It is recognized as an independent governmental agency authorized to construct, maintain, and operate any and all works necessary for the purpose of controlling, storing, and preserving water resources in the 17-county jurisdiction of the Neches River Basin. The Authority does not possess taxing authority, does not receive state or federal funding, and operates all projects and programs through revenue from services provided to the public. The Authority's key functions include water quality monitoring, drinking water and wastewater analysis, on-site sewage facility permitting, management and operations of water and wastewater utilities and compost facilities, water resources development, regional water planning, and conservation.

Our History

1935	1949	1971	1972	1974	1977	1978	1991	1996	2000	2003	2022	2023	2025
The Authority was originally established as the Sabine-Neches Conservation District (SNCD).	The SNCD was divided into the Sabine River Authority (SRA) of Texas and the Neches River Conservation District (NRCD).	NRCD remained mostly inactive until Governor Preston Smith appointed nine members to the Board of Directors.	The Authority's OSSF Program was established.	The Authority's Environmental Laboratory was established.	NRCD was officially renamed the Angelina and Neches River Authority.	The Authority began preliminary planning for the Mud Creek Reservoir project (later renamed Lake Columbia).	The Authority was designated as a Clean Rivers Program Partner under the newly created Clean Rivers Act.	The Authority began managing Angelina County Fresh Water Supply District No. 1 and acquired Holmwood Utilities.	The construction of the Neches Compost Facility was completed.	The Authority completed construction of the North Angelina County Regional Wastewater Facility.	The Authority acquired Prairie Grove Utilities.	The Authority acquired Central Heights Utilities.	The Authority acquires Woodlawn Water Utilities.

Join us
for a *Public*
Meeting to learn
more!



Thursday
August 14, 2025
5:30 p.m.



ANRA Central Office
2901 N John Redditt Drive
Lufkin, Texas 75904



ANGELINA & NECHES RIVER AUTHORITY

Our Utilities & Operations

1. Central Office & Environmental Laboratory

The Authority relocated its headquarters to a newly-built location at 2901 N. John Redditt Drive, in Lufkin, in March of 2019. This necessary move was a sign of the Authority's growth and increased demand for services. The Authority houses 22 of 26 employees out of the Central Office. The Authority's Environmental Laboratory is also located at the Central Office and is NELAP-accredited by the State of Texas (through the TCEQ) to perform chemical and microbiological analyses of surface water, wastewater, and drinking water samples. The laboratory performs approximately 1,000 analyses per month on samples for more than 150 routine clients, which includes, municipalities, industries, state and federal agencies, water districts, and private individuals.

2. Lake Columbia

Lake Columbia is a designated water supply reservoir, located mostly within Cherokee County, with the dam located approximately five miles southeast of Jacksonville. The lake will be 14 miles in length, approximately 1.5 miles wide at its widest point, and will cover 10,133 acres of land at normal pool elevation. Lake Columbia is a recommended water supply strategy in the 2021 Regional Water Plan and in the 2022 State Water Plan.

3. North Angelina County Regional Wastewater Facility

The Authority constructed the North Angelina County Regional Wastewater Facility, which was conceived to address serious water quality issues in the Angelina River, by combining the effluent discharges from three existing facilities into one discharge with higher water quality. This water quality project represents the Authority's initial step toward providing wholesale regional wastewater service in the Neches River Basin. Since its original inception, two additional failed rural wastewater systems have been connected to the facility.

4. Redland Wholesale Utilities

Redland Wholesale Utilities provides wholesale water service to the Angelina County Fresh Water Supply District No. 1. The Authority manages the affairs of the District to operate and maintain its water distribution and wastewater collection systems. The Authority began a sanitary sewer collection system expansion project, providing first-time sewer service to multiple small rural communities in the area that were being served by failed wastewater treatment systems. These systems were discharging raw or partially-treated sewage into the nearby Angelina River.

5. Neches Compost Facility

The Neches Compost Facility serves as a regional solution to protect the environment by recycling wastewater treatment plant biosolids and wood waste and converting them into compost. Since the facility began operation 23 years ago, it is estimated that 293,285 cubic yards of biosolids and 198,399 cubic yards of wood waste have been kept out of landfills and have instead been recycled into an estimated 132,000 cubic yards of the Authority's beneficial and environmentally-friendly Soil Therapy™ products.

6. Central Heights Utilities

The Authority and the City of Nacogdoches collaborated to transfer a large portion of the Central Heights water system, consisting of approximately 383 residential and commercial customers, to the Authority, so that Nacogdoches could focus on infrastructure needs within their city limits. The Authority has planned to make \$4.5 million in improvements to the Central Heights water system to increase water quantity and quality to meet demand for the growing community and bring it into compliance with water quality standards.

7. On-Site Sewage Facilities Program

The Authority is the Authorized Agent for the TCEQ to regulate On-Site Sewage Facilities (OSSF) in Angelina County, San Augustine County, and within a 2,000 foot zone around Sam Rayburn Reservoir, which begins at the U. S. Army Corp of Engineers 179-foot elevation line. The Authority permits and licenses new septic systems, conducts license transfers, and investigates septic system complaints within the Authority's OSSF jurisdiction to ensure that state regulations are met for the public health, safety, and general welfare of the human and natural environment.

8. Holmwood Utilities

The Authority purchased Holmwood Utilities, a failing, rural water and wastewater system, near Jasper. Since assuming operations of the system, the Authority has restored it to a better state and is currently implementing improvements to further increase water quantity and quality to meet the demand for this growing community and bring it back into compliance with water quality standards.

9. Prairie Grove Utilities

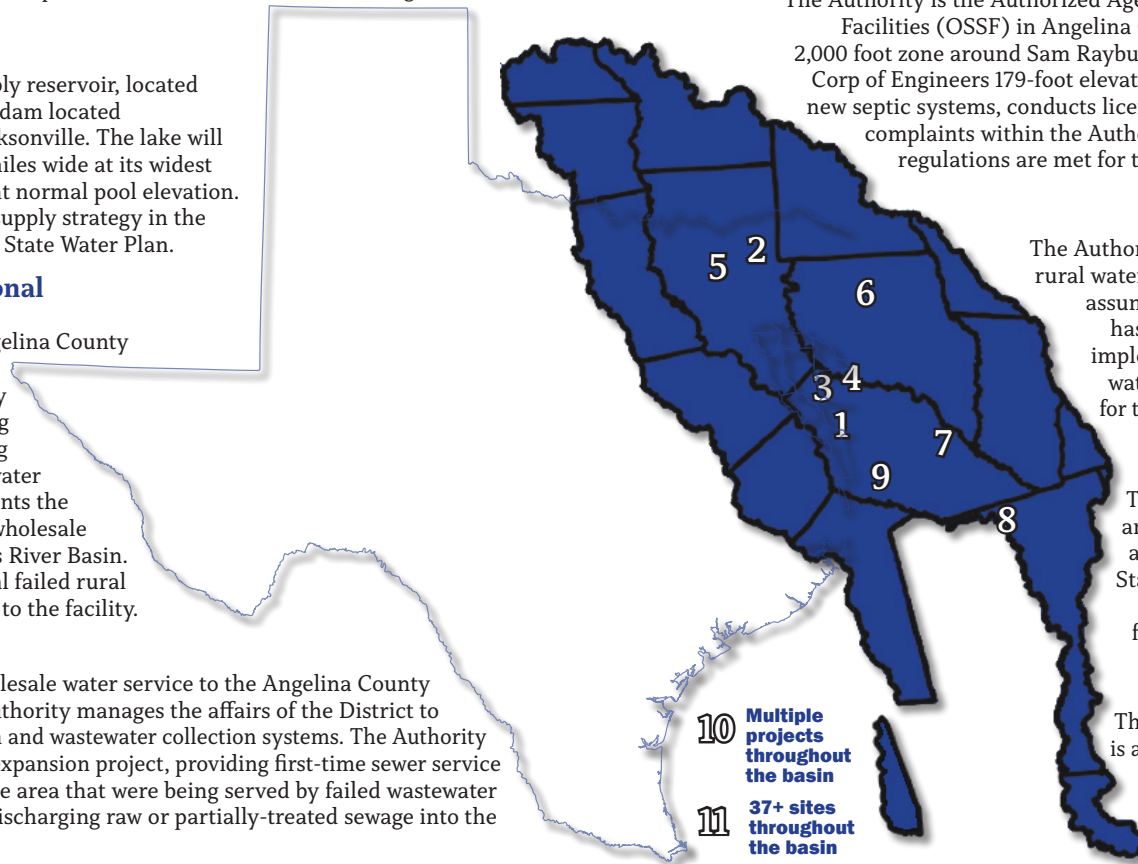
The Authority acquired Prairie Grove Utilities, another failed rural water system near Diboll, and has restored the system to a much better State, with plans underway to further increase water quantity and quality to meet demand for the growing community and bring it into compliance with water quality standards.

10. Clean Water Act Program

The Authority's Clean Water Activities Program is a sister program to the Authority's Clean River's Program, but focuses on smaller timescale projects in sub-watersheds of the basin that address specific water quality problems identified by the TCEQ and CRP.

11. Clean Rivers Program

As a Clean Rivers Program Partner, the Authority is responsible for the quarterly monitoring of 37 sites in the Upper and Middle Neches River Basin, using a watershed management approach to assess, improve, and inform the public about surface water quality, in addition to managing special projects to address water quality issues through data collection and analysis, stakeholder involvement, and community improvement. The Authority also conducts environmental investigations and has an active education and outreach program, centered around water quality monitoring and environmental conservation.



Got questions about the transition? We've got answers.

Why and when is the Woodlawn Water System being transferred to ANRA?

The Authority's legislative mission includes planning for and finding solutions to water supply issues within the Neches River Basin. Created in 1935, the Authority has a proven legacy of helping water and sewer systems in need and seeks to expand its presence in the Neches River Basin in order to continue to help other struggling water systems and resolve water quality issues. The Woodlawn water system is in need of significant infrastructure improvements to stay in compliance with TCEQ and to provide better quality water to customers. In addition, Woodlawn leadership realized the need for a greater level of technical and regulatory knowledge to meet current and future issues facing Woodlawn and the water industry in general. The transition will occur on September 1, 2025.

Can customers expect any changes in water service or a rate increase?

Our goal is to provide great customer service both during and after the transition. The Authority will immediately initiate an engineering evaluation of both water treatment plants and the distribution system to document their condition and will make determinations regarding needed infrastructure improvements, based on TCEQ regulations, and will then begin applying for grants and low-interest loans to fund those improvements. The Authority will continue to purchase water from the City of Lufkin, meaning there are no anticipated changes expected in the taste of the water, however, infrastructure improvements will improve the reliability of water pressures and availability. The Authority has committed to not increase rates for at least 18 months from the date of transition.

When will customers receive their first bill from ANRA and how will they pay their bill?

Starting September 1, 2025, customers can pay in person or by mail at the Authority's Central Office at 2901 N. John Redditt Dr., Lufkin, Texas, 75904. Customers paying online or via autodraft will not see any immediate changes. The woodlawnwater.com web site will remain active until at least November 1, 2025, and the existing payment portal will also be accessible from the anra.org website for your convenience. The Authority will evaluate the integration of the payment portal into its existing systems and customers will be notified if any changes are required. Customers will see their last bill from Woodlawn Water in August and can expect to receive their first bill from ANRA by the end of September 2025. Bills are issued the last week of each month and payment is always due no later than the 10th of each month. Late fees are assessed on the 11th and are subject to disconnection for non-payment after the 20th of the month.

What about customer membership fees and deposits?

Woodlawn customers that paid a \$50 membership fee upon becoming part of the water supply corporation will have a \$50 credit toward the \$80 deposit required by ANRA. The remaining \$30 balance will not be required unless there is a disconnection of service for non-payment. Customers who originally paid a \$100 membership fee will receive a \$20 credit toward their first water bill with ANRA. Like membership fees, deposits are held for the life of the account and are refunded to customers upon the closing of their account.

Understanding Your Water Bill

Your Monthly Bill

Woodlawn Water Utilities
2901 N John Redditt Drive
Lufkin, Texas 75904
(936) 632-7795

Water Meter Readings and Water Usage

METER READING	09/24/2025	123 Main Street
712		
PRESENT	111000	5,222
PREVIOUS		

Water: 62.50
TCEQ User Fee: 0.31
Past Due: \$0.00
Total Due: \$62.81

***After Due Date: 5.00

Valued Customer
123 Main Street
Lufkin, Texas 75904

MAIL THIS STUB WITH YOUR PAYMENT

Only pay this amount if paying after the 10th of the month

A \$5.00 late fee is assessed beginning the 11th of each month

Amount Due from previous month (if not previously paid)

Total Amount Due by 10th of the Month

Your New Individual Account Number

Actual Service Address

Last payment received 8/16/23 for \$73.97

Sign up for Text Notifications by texting WWU to (800)282-5634!

Emergency Contact: 1-877-420-9075

Your Past Due Notice

Woodlawn Water Utilities
2901 N John Redditt Drive
Lufkin, Texas 75904
(936) 632-7795

Actual Service Address

Service Address: 123 Main Street

ACCT. NO.	LATE FEE	DISCONNECT DATE	TOTAL DUE
712	\$5.00	9/24/2025	\$67.81

FINAL NOTICE.... A late charge has been added. To avoid the reconnection fee and having your water cut off, you must pay in full before the disconnect date shown above.

The total due as shown includes only your past due amount. If your service is terminated for nonpayment, a reconnection fee will be assessed.

For total account balance, including current charges, please call our office at (936) 632-7795.

Valued Customer
123 Main Street
Lufkin, TX 75901

Amount due from current bill. If not paid by the disconnect date, service will be terminated.

Amount does not include the \$35 reconnect fee, which must be paid to reconnect service, if service was disconnected.

Your service will be disconnected if the past due amount has not been paid BEFORE this date.

*Please note that these are only example bills. The dates and amounts are not accurate.

Connect With Us!



Scan the QR codes to link to our website & Facebook pages!

Sign Up for Text Notifications!

1 Text "WWU" to
(800) 282-5634

2 Reply to the
prompt with
your first name

3 Reply to the
prompt with
your last name

4 Reply to the
prompt with
your account
number

5 Reply to the
prompt with
your service
address

6 Congrats!
You're all set!

12:00

< (800) 282-5634 >

WWU

Welcome to the Woodlawn Utilities notification service! To complete setup, please reply with your information when prompted.

wwu: Reply STOP to unsubscribe or HELP for help. 5 msgs per month, Msg&Data rates may apply.

1 of 4: Please reply with your first name.

John

2 of 4: Please reply with your last name.

Doe

3 of 4: Please reply with your account number.

12345

4 of 4: Please reply with your service address. Just the house number and street name.

123 Main Street

Thanks. That's all the info we need and you're all set. You'll receive future notifications from WWU until you ask us to stop.

Text Notification FAQs

What type of notifications will I receive?

Notifications are sent for scheduled construction and maintenance activities, boil water notices, and weather-related emergency operations. No information regarding your bill is sent via the Text Notification System.

How often will I receive notifications?

This varies, but we only send notifications when necessary. For instance, if an ongoing event, such as a boil water advisory occurs, customers may receive multiple texts a day, but then, may not receive a text for several months.

Can I text a question or comment to the Authority?

The Text Notification System is used for outgoing messages to customers. Customers can reach Authority employees directly by email or phone.

Will I be charged for this service?

The Authority does not charge for this service, however, your phone carrier may charge for messages and data, depending on your phone plan.

How do I stop receiving notifications?

You can unsubscribe at any time by texting STOP to (800) 282-5634.

Additional Ways to Connect with Us



2901 N. John Redditt Dr.
Lufkin, Texas, 75904



utilities@anra.org



936-632-7795



877-420-9075

(Emergency after hours number)



anratx
woodlawnwaterutilities



www.anra.org